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Basware Network and AP Automation October 14, 2026 Customer
Confidential

Basware Network and AP Automation Services Bridge Letter

To whom it may concern,

Basware corporation is providing independent third-party accounting firm audit reports for the services of Basware Network and AP Automation.

The latest reports, their formats and coverage periods are as follow:

- ISAE3402 Type II and ISAE3000 Type II for Basware Network for the period of January 1st to September 30th, 2025
- ISAE3402 Type II and ISAE3000 Type II for Basware AP Automation system for the period of January 1st to September 30th, 2025.

The reports included tests of design and operating effectiveness of the controls defined by the Management of Basware.

Basware has outsourced IT infrastructure hosting services to the external service providers Amazon AWS and Microsoft Azure. The Basware service reports scoped out the presentation and effectiveness of the controls operated by the external service providers. For additional assurance beyond what was covered about the performance of these vendors by Basware control items, the assurance reports of both AWS and Microsoft, which show the design and effectiveness of the controls operated by the external service providers, can be provided to customers for review separately. Any related bridge letters from these providers can also be provided as available.

Basware has continued to maintain the system and organization control environment as described in the most recent reports also for the time after the report period. As of today (until 14th October 2026), we have not become aware of any material changes to the internal control environment that would adversely affect the conclusions reached in the latest reports. We intend to continue the development and operation of the controls and continue to release our assurance reports to our customers.

The next planned release will be an updated set of control definitions including the current controls in the report formats of both ISAE 3402 Type II and ISAE 3000 Type II. The expected release of these is in December 2026. Basware is continuing to maintain a regular cycle of reporting the control environment effectiveness.

Sincerely,

Signed by:
Donna Wilczek
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Donna Wilczek
Chief Product & Technology Officer
Basware